

Ellies Guest House

Guest Information re Covid-19

We apologise for the following but we feel that it is necessary in these uncertain times for the safety of you our guests and also for ourselves.

- Check in time will be between 4pm and 6pm to allow time to thoroughly clean rooms between guests.
- We ask that you inform us of your intended arrival time so that we can try to ensure that only 1 set of guests arrive to check in at once.
- We will not be providing hair dryers during this period, so please bring your own.
- We request that all guests wear face masks when in public areas i.e. entrance hall, stairs and landings.
- Please respect your fellow guests by waiting in your room if you hear someone on the stairs and landings.
- We will be providing our normal cooked breakfast, preselected the day before, along with toast and tea or coffee. Buffet type items are not permitted at this time so we will not be providing fruit or cereals for the time being.
- Please wash your hands regularly and use the hand sanitiser at reception when leaving and entering the building.
- We will not service your room during your stay. The room will be thoroughly cleaned once you have vacated the premises.
- Please place all towels in the bin liner provided, and tie the bag, when leaving.
- Please place all waste (except newspapers, magazines etc) in the waste bin provided. Newspapers, magazines etc may be left next to the bin.
- Please place your room keys in the box at reception when leaving so that they can be cleaned ready for the next guests.

We thank you for your understanding.

Val & Pete